

How to use your Kroger Reward Card

1. This is a “re-loadable” card, meaning that you can add value onto the card. Then keep this same card and keep using it. (The card has \$1 value now.)
 - Use cash, check or your personal credit card to ‘re-load’ the card.
 - The value can be added at the service desk or at the register.
 - If you re-load at the register, you need to do so before any scanning starts.
 - Re-loading the card must be a separate transaction.
2. Then use the card to pay.
 - Any money left on the card can be used for future purchases.
 - Your balance is shown on your receipt.

Facts & Tips for using this Card:

- Use this card for any merchandise at Kroger & Kroger Marketplace: groceries, fuel, photos, wine & pharmacy.
- Other affiliated Kroger stores across the country are listed on the back of the new Kroger card: Barclay Jewelers, Baker's, Cit Market, Dillons, Food 4 Less, FoodsCo., Fred Meyer, Fed Meyer Jewelers, Fry's Food & Drug, Fry's Marketplace, Gerbes, Hilander, Jay-C, King Soopers, Littman Jewelers, Owen's, Pay-Less Supermarkets, QFC, Ralphs, Scott's Food & Pharmacy, Smith Food & Drug, Smith's Marketplace, Turkey Hill Minit Markets, Kwik Shop, Loaf'n Jug, Quik Stop & Tom Thumb.
- Kroger will issue monthly reward checks for 4 % of the total re-loads. This reward is based on the total re-loads on ALL the St. Pius Reward Kroger Cards. So, the more re-loads, the more we receive!
- Over \$11,300 has been made in the past year with approximately 130 people using the card.
- This card is used in addition to your Kroger Plus card – the card you use to get the discounts. You can tape your small Kroger Plus card to the back of this card – so you always have both handy!
- Just re-load your Reward Card at least once each month and be eligible to win a \$20 Kroger Gift card in our regular drawing for card users!
- Write down your card number on the back of your Kroger Reward Card. Keep this handy to see if you win the drawing.
- This number could be helpful if your card is ever lost.

Frequently Asked Questions - Kroger Reward Program

How do I know the balance on my card?

You can check your card balance at the store or you can go to www.gcbalance.com or www.kroger.com and enter your card number. The balance is also printed on a receipt when you load and when you use the card. Or you can call 1-866-822-6252.

Is there anything at Kroger for which I cannot use my card?

The only exclusion is services, which includes money orders, Western Union, Lottery Tickets, Stamps, & Ticket Master. The card can be used for photos, pharmacy, fuel, & all other purchases.

Can I still buy gift cards in larger amounts to give as gifts?

Yes, gift cards in larger amounts are still available. You can also get a card through the Gift Card Program for \$1, \$5, or \$20 and 'load it' to your desired gift amount.

Do I have to buy my card through St. Pius?

Yes, the cards are electronically coded to benefit St. Pius X and must be purchased through the organization.

Can I use more than one Kroger Reward card?

Yes, you can carry a gift card for another organization and rotate use of the two cards.

Can I use the card at Kroger stores outside this area?

Yes, the card is good at any Kroger store in the US, as well as all Kroger affiliate companies. All affiliate stores are listed on the back of the card.

Can I load a card for a college student?

Yes, you must write down the card number and take that number to a Kroger store. At the service desk you can add value to that card with cash, check or credit card.

What if my card doesn't work?

Occasionally the magnetic strip is 'demagnetized'. If this happens the balance on the card can be transferred to a new card. Returned to the program coordinator.

What if my purchase total is more than what is on my gift card?

Additional money may be added to the card at another register or at the Service Desk before paying. Or you can pay the difference with cash or credit card.

What if I lose my card?

Contact Kroger as soon as possible. It is a good idea to keep your Reward Card number written down. If you can give Kroger this information they may be able to cancel payment on that card, and, transfer to a new card.

How long is the card good for?

You can continue to use the same card as long as it works. The only time a card is deactivated is if it has a zero balance for 90 days. These cards are deleted from the system and a new card will need to be purchased from the gift card program at St. Pius.

Questions? Contact Stefanie Reid 578-9939 / stef@fuse.net or Church Office 341-4900